

# Teams and Conditons

The following terms and conditions apply to your use of the HiPC Technology - Australia web site PChi.com.au by HiPC Technology ABN 77356564946, (hereinafter referred to as HiPC Technology) and its customers. Your use of the web site indicates your acceptance of these terms and conditions. These terms and conditions are subject to change by HiPC Technology. HiPC Technology may change the content of its terms and conditions at any time without any prior notice to anyone.

## Placing Order / Pricing

Any Quotation made by HiPC Technology is not an offer to sell, and no order given in pursuance of any Quotation shall bind the company unless accepted by it. Unless otherwise agreed in writing, all orders are subject to acceptance by HiPC Technology within seven days of receipt by HiPC Technology of the customer's offer.

All pricing is in Australian dollars and inclusive of GST. Please note that pricing and stock availability is subject to change without prior notice. HiPC Technology reserves the right not to sell below its cost. All orders placed are subject to confirmation and acceptance by HiPC Technology.

HiPC Technology may vary prices in the event of price changes or mistakes made by suppliers on reasonable prior notice to you. If HiPC Technology requests payment for increased prices, you may cancel the order by giving notice to HiPC Technology, which must be received within seven days of the announcement of the increase.

To minimize errors and improve efficiency, orders should be placed using our on-line ordering system whenever possible.

Price may vary depending upon location due to freight costs and other logistical requirements.

HiPC Technology reserves the rights to adjust freight cost at any time.

## Delivery/Pickup

We are doing Australia wide delivery only, not ship internationally.

Free to pickup of products from HiPC Technology (We will advise customer ready for pickup when the order is ready to collect).

The Customer shall at its own expense for delivery service. The Customer shall be deemed to assume and shall be liable for loss or damage to products from the time they are placed on to the vehicle to transport them from HiPC Technology's premises unless the Customer has insured the item when buying from HiPC Technology.

Customers are responsible to have someone at the delivery address to sign for and accept the delivery. Cost for re-delivery attempts will be passed to the customers if the delivery address is unattended at the time of delivery.

You will receive an e-mail of your order tracking number and delivery carrier information which can be used to track your order status.

## Delivery time

We normally send out the order within one day when it is ready. Any date Quoted for delivery is an estimate only. HiPC Technology should not be liable to the Customer for any loss or damage howsoever arising for failure to deliver on or before the Quoted date.

Goods specially ordered in, must be fully paid for prior to delivery & cannot be returned or exchanged without express approval from HiPC Technology in writing. The latter case would still attract the normal restocking fee.

## Payment

Unless otherwise agreed in writing, payment for products supplied shall be made in full by the Customer to HiPC Technology without deduction or demand, within the approved term as advised by HiPC Technology, or in the absence of a term approved by HiPC Technology, within (7) days from the order date.

Payment for products ordered through HiPC Technology can be made by Paypal.

Credit card such as VISA, Mastercard, Amex can pay via Paypal system.

We accept BANK TRANSFER.

## Liability

All our website information and our products / services are provided "AS IS" with no guarantee or warranty whatsoever against possible damages that may arise from the use of the information on this site or use of any of our services and/or products provided it is within the law to do so. We will do what is required by law and will aim to do our utmost to do what is agreeable and correct so as to avoid any such issues. Any order made on this website may be become void at our discretion, whether payment has been made or not. For example, this may happen in an order with an item which has found to be no longer available, or available at quoted price. Any funds paid will be refunded if applicable. Individual compatibility of items not guaranteed unless installed and tested by our technicians.

## Obligations of the Customer

As member of HiPC Technology, the Customer must provide current, complete, and accurate information about the Customer at all times.

The Customer is entirely responsible for their account which includes confidentiality, any and all activities through using the Customer's account, HiPC Technology will not be held responsible in any manner.

On the first purchase the Customer places with HiPC Technology, the Customer might be required to provide additional identification to HiPC Technology to help eliminate Internet credit card fraud and to provide additional security.

HiPC Technology reserves the right to terminate a Customer's account if it is found to contain false, incomplete, inaccurate information. If any security concerns or breaches arise from the Customer, they shall report it to HiPC Technology immediately.

HiPC Technology does not store any credit card details for any Customers. The Customer will ensure that credit card details are their sole responsibility to safe guard.